

BULLETIN NO. 227 | 1 FEBRUARY 2013

TURNAROUND TIMES FOR REGISTRATION ACTIVITIES

Landgate wishes to advise the property, finance and conveyancing sectors that we are experiencing longer than normal processing times for the registration of land transaction documents.

As evident in Landgate's monthly [Business Activity Profiles](#) between July 2012 – December 2012, the trend in document lodgements has been increasing since the beginning of the 2012/13 financial year.

For example, in the [December 2012 Business Activity Profile](#):

- The total documents lodged in December 2012 increased by 14.2 per cent compared to the same month in 2011.
- Transfer documents lodged in December 2012 increased by 9.7 per cent from the previous month and increased by 31.4 per cent compared to December 2011.
- The number of mortgages lodged also increased by 7.9 per cent from the previous month and increased by 23.1 per cent compared to December 2011.

We acknowledge that these delayed processing times may have caused some concern in the sector. Landgate is working to reduce the turnaround times and over the past few months, has implemented a number of initiatives to reduce the timeframes while continuing to maintain the high standard of examination and registration practices to protect the integrity of the State's Torrens land title register.

Current Turnaround Times

For the week ending Monday 28 January 2013 the turnaround times were:

- Non Priority New Title dealings = 7.01 working days
- Early Issue = 6.00 working days
- Simple and Correct - Discharge of Mortgages, Transfers and Mortgages = 13.13 working days
- Other simple documents (such as withdrawal of a caveat) = 4 – 6 weeks
- Complex documents = up to 12 weeks.

We expect turnaround times to improve in the next 6 – 7 weeks. Landgate publishes the turnaround times weekly, which are located on the Landgate website [here](#).

NotifyMe – No charge up to 28 June 2013

To assist in managing the delay in turnaround times, Landgate is offering a moratorium on the fee charged for NotifyMe effective from Saturday 2 February 2013 to Friday 28 June 2013.

Landgate's NotifyMe is an automated email notification service that provides the status and location change updates for nominated dealings and surveys. The system checks for status/location changes to dealings and surveys contained in the customer's 'Notifications List' twice daily – at 12.00pm and 4.00pm.

To sign up to NotifyMe, you need to be a My Landgate account holder.

If you are a My Landgate account holder and have already lodged your dealing or survey documents, you can still register with NotifyMe by logging into My Landgate, clicking NotifyMe and entering in your 'Dealing Number' or 'Survey Number'.

How can I become a My Landgate account holder?

To become a My Landgate account holder, please visit the Landgate website [here](#).

For all further enquiries, please telephone a Landgate Customer Service Officer on 08 9273 7341 or 1300 556 224.

Thank you for your patience and understanding.

A handwritten signature in black ink, appearing to read 'Jean Villani', with a stylized flourish at the end.

Jean Villani
Registrar of Titles