



Strategic Development Plan

2025/26 - 2029/30



About us

Our purpose

Landgate supports the sustainable economic, social and environmental management and development of land in Western Australia by securing land interests, valuing land and property, and providing and promoting the use of location information and services.

Our values



Commit and act

We do what we say we will do.
We take personal responsibility.



Dynamic and engaged

We are passionate, proud and enthusiastic.
We make it easy to do business with us.



Innovate and achieve

We think about tomorrow in what we do today.
We celebrate success.



Honest and true

We are supportive and respectful.
We communicate openly.

What we do

Landgate provides authoritative land information to support land and property development and management by government, industry and the community in Western Australia.

Three core functions include:



Locate | We capture, maintain and deliver accurate location information across WA for use in everything from emergency services to agriculture and land use planning.



Secure | We maintain the State's land titles registry, ensuring the security and integrity of its information as WA's guardian of property ownership.



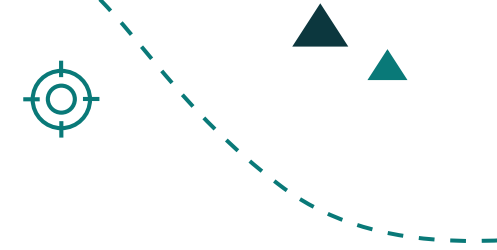
Value | We provide fair and expert valuations for land and properties as the basis for rates and tax revenue for Local and State Government.



Our vision

Fully harness the value of 'where' to power a thriving Western Australia.

Dynamics affecting our world



Landgate's plan for the next five years will respond to the following key drivers for change

A growing and diversifying WA economy

The Western Australian economy and its population will grow and diversify over the next five years. Our work will need to keep pace with land, property and housing development. This includes continued work to support the efficient operation of the property market while providing fair, impartial valuations for rating and taxing.

The State's investment into the Spatial WA Program will deliver a new digital capability that will modernise how we plan, design, test, collaborate and innovate. Globally, digital twin technologies are being used to improve access to digital location information, enabling analysis and supporting decision making in a range of sectors such as land planning, emergency services and infrastructure delivery. The Program will deliver an Advanced Spatial Digital Twin that will deliver on several use cases over the next five years.

Evolving legislation as society changes

Societal expectations and preferences continue to evolve. To meet these expectations and facilitate change, the legislative framework that underpins Landgate's role must also evolve. This will require Landgate to review and improve the *Land Information Authority Act 2006*.

It will support the legislative review of WA's *Strata Titles Act 1985* and *Community Titles Act 2018*. Embedding future change may see greater access to land information, improved cost controls in strata title schemes, enhanced strata living and improved strata management practice and standards.

State and national regulations and practices of the wider industry will evolve with data and technology trends and will influence and be influenced by our work.

Digital trends enabling land and housing releases

Technology will continue to drive digital transformation in the land development, real estate and finance industries to make property transactions faster and provide consumers with more information.

The industry expects progress of regulation changes that mandate the use of electronic residual documents in a staged manner. These changes will move the industry towards a single efficient electronic conveyancing process rather than operating dual processes and platforms that support both paper and digital conveyancing documents.

Digital adaption will feature in our five-year journey as artificial intelligence evolves and processes are further automated.

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Customer and community expectations

Customers and stakeholders' needs are expected to evolve requiring us to leverage technology and process improvements to enhance our service offering. This involves maintaining and enhancing strategic relationships with industry partners and government peers to understand trends, discuss emerging needs and refine our services.

There is growing community expectation that government increase transparency and address environmental, social and governance (ESG) outcomes. This is driving new demands for location information and services.

Like many organisations, this will involve Landgate's reflection on the WA Government's journey to reconciliation and our role in building trusting and authentic relationships with First Nations communities.

Digital transformation, data sharing and cyber culture

Technology is enabling new ways to create, maintain and view location data. It is also improving electronic land and property transactions and helping improve valuation processes.

As the responsible agency for enabling cross government data sharing, collaboration and use of location information, we continue to play a significant role in the future way the public sector shares its data. Digitalisation continues to drive our five-year plans changing what we offer to customers and improving the internal way we operate.

This brings business continuity and cyber security challenges to increasingly dominate our strategic agenda and our customers' agenda. Cyber security methods will continue to evolve to keep pace with the risks. We see the need to enhance our cyber security culture and progressively keep up and align with evolving standards.

The value of location information

Location information is a critical input into decision making for government, industry and the community. It is central to how our society connects and makes sense of the world around it.

Our strategy aims to realise greater value for WA through increased use of location data in support of government from service delivery, housing supply and infrastructure development, to the preservation of First Nations culture. Landgate's future will support many outcomes for WA through enhanced use of services associated with WA's spatial technology and capabilities.

Strategic focus



Contribute to a strong and sustainable WA economy

- ▶ Deliver services sustainably, efficiently and effectively to support the economic growth and development of the State.
- ▶ Establish new digital capability through Spatial WA which provides better services for the WA government, industry and community.
- ▶ Contribute to the State's environmental, social and governance commitments.
- ▶ Ensure our data is appropriately accessible and available to government, industry and the community, to support better decision making, innovation and the diversification of the economy.



Meet evolving customer and community needs

- ▶ Deliver core services which meet or exceed our customer expectations, as we listen and adapt to their needs.
- ▶ Create more digital services for customers and integrate more technology to support better and faster service delivery, innovation and continuous improvement.
- ▶ Achieve outcomes for customers with an increased focus on cyber security and culture.
- ▶ Build our relationships with First Nations communities and support other agencies and local governments in their reconciliation journeys.




Drive outcomes in the interest of WA

- ▶ Refine legislation, regulation and processes inhibiting the use of land information.
- ▶ Engage in government and industry forums to contribute to the development of national and state strategies, standards and practices.



Enable our people to thrive

- ▶ Invest in our people to provide us with the capability and culture required to succeed in a digital economy, starting with leadership development and workforce planning.
- ▶ Contribute to the State's diversity, inclusion and equity commitments.



This document represents the Strategic Development Plan prepared by the Western Australian Land Information Authority, trading as Landgate, under the provisions of the *Land Information Authority Act 2006*.

The *Land Information Authority Act 2006* requires Landgate to submit a Strategic Development Plan for the Minister for Lands' approval each year by a date determined by the Minister, in agreement with the Treasurer.

The Strategic Development Plan outlines Landgate's directions and objectives between 2025/26 to 2029/30, supporting the delivery of its functions in administering and providing access to information, in land information systems, as the laws of the state requires. Landgate details its initiatives for the first year of the Strategic Development Plan in its Statement of Corporate Intent 2025/26.

